Show Name: Ready On Time Interview Date and Location: January 1, 2016 Philadelphia, PA Interviewer: Kim Harrison Interviewee: Hap P. Client Time codes at the (00:49:17) Kim Harrison: We spent a long time with Hap P. Client discussing how slowly his production start of every speaker transcripts used to get to his desk. It was almost shocking. The difference between Focus Forward Production Transcripts and internally typed transcripts was life-changing. Hap, talk to us about what you experienced? easy identification (00:50:38) Hap P. Client: Oh, it is just amazing for me! My production assistant no longer spends full days typing. The volume of production transcripts that arrive on time and allow me to do my job faster is astounding. I really never knew it could be this fast and easy. (00:50:50) Kim Harrison: It's always been interesting to me, how a seemingly administrative change can Interviewer & actually save cost by saving time (00:51:08). Has this opened up your day and ultimately saved cost? interviewee identified (00:52:05) Hap P. Client: For sure it has. We were laboring under so much production audio. I wasn't sure how

Time codes every 30 seconds as our standard

we would dig ourselves out. This service was really a lifesaver. (00:52:35)

Lightning Fast Transcripts

Project Title: